Overview of regulatory activity and outcomes in 2019/20

Protecting the publicRegulating pharmacists and pharmacies

REGULATORY ACTIVITY

127
immediate actions were considered by the

Pharmacy Council

OUTCOMES

IMMEDIATE ACTION OUTCOMES*

39 conditions on practice26 suspended registrations1 surrendered registration17 no action taken

*excludes reviews of immediate action decisions

222 complaints were referred for Council management

COUNCIL CONDUCTED

60 Counselling and interview sessions

12 Council Inquiries

Performance

20 Performance Assessments

2 Performance Review Panels (PRPs)

Health

10 Health Assessments

6 Impaired Registrants Panels (IRPs)

FOR CLOSED CASES

(Not all outcomes are included and a complaint may have more than one outcome)

6 cancelled, suspended or surrendered registrations

21 conditions on practice - imposed or by consent

240 no further action, discontinued or no jurisdiction

ACTIVE MONITORING

29 performance cases

91 conduct cases

14 health cases

8 TRIBUNALS