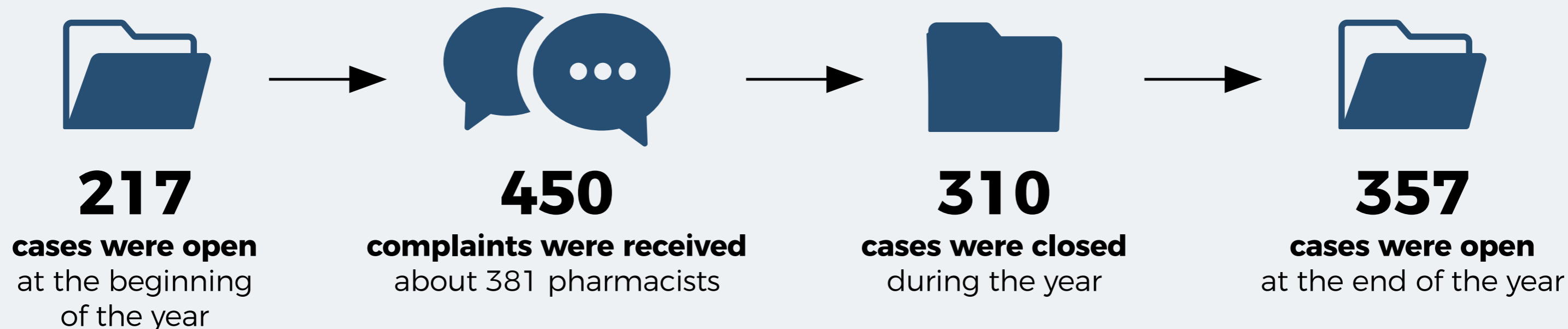


Overview of practitioners and complaints in 2019/20



There were 24 mandatory
notifications about 21 pharmacists

Complaints were mainly from:

Patients - 143
Drugs and poisons - 71
Other practitioners - 53
Relatives - 47

Complaints were mainly about:

Pharmaceutics/medication - 283
Communication - 34
Billing - 28



There were **10,335**
registered pharmacists
in NSW

This represents
30% of registered
pharmacists in
Australia

Complaints were
made about 3.7% of
NSW pharmacists